

Friendly Songs® Sound Module User Guide



PersonalizedFriendlySongs.com

Friendly Songs® Copyright 2024
Version: 2024.09.08

Using the Friendly Songs Sound Module

Welcome to the Friendly Songs family of products. We're excited you are part of our growing family. This guide will show you how to use your Friendly Songs Sound Module.

Quick Start Guide

- 1) Attach Sound Module to Computer**
via the included USB Data Cord
- 2) Add or Remove MP3 Audio Files**
by drag/drop of the MP3 files to the FSSM drive
- 3) Eject/Remove FSSM Drive from the Computer**
and then disconnect the USB Data Cord
- 4) Add 3 AAA Batteries**
use NEW name brand batteries for best results
- 5) Switch on to High or Low Volume**
for the sound volume you prefer
- 6) Select the Play Mode you wish to use**
with a Long Press of the Play Button

***Please read the user guide fully!
(including the Important Notes at the end)***

Thank You for Your Friendly Songs Purchase

We hope you are completely satisfied with your Friendly Songs Sound Module. However, in the unlikely event you are not 100% satisfied, please contact us so we can correct the situation.

803-485-1544

Support@FriendlySongs.com

Support videos and product FAQs are available at:

PersonalizedFriendlySongs.com/product-support

Give us our Feedback

If you are pleased with your Friendly Songs Sound Module then not only would we love to hear about it, but we would love for you to let our other customers know how you feel. Give us your feedback at:

www.FriendlySongsReview.com

Register Your Friendly Songs Sound Module

Registering your Friendly Songs purchase provides you free VIP support and extends your Friendly Songs warranty to one year, so please be sure to register using the website below.

PersonalizedFriendlySongs.com/register

Benefits of Registration Include:

- Validates your Friendly Songs purchase
- Extends your standard 90-day warranty to a one year warranty (from purchase date)
- Faster customer service including phone support if you'd like us to call you to assist
- Convenient Screen Share for VIP customers. Screen Share lets us show you how to do something on your computer with a LIVE connection during our phone support call.
- Special offers and discounts exclusive only to VIP Customers
- Amazing discounts and special promotions (sometimes free even) on new product releases

The Components

The Friendly Songs Sound Module (FSSM) is designed to hold & play any MP3 music or audio file.

- A High/Low volume control is used to adjust the volume to the perfect sound level.
- Use 3 New AAA Batteries (not included).
- The sound module includes a FREE Birthday Song you can use (it can easily be removed).

USB Data Cable is used to add music to, or remove music from, the Sound Module using your computer.

Bonus Gift Personalized Music for Children (a \$20 value) is given to you to download one free album of music personalized for your child.

Alert

If any item is found to be damaged, please contact Friendly Songs Customer Service for assistance right away so we can assist you.

You can reach us at 803-485-1544 or via email at Support@FriendlySongs.com

Sound Module Use Directions

Batteries - Remove the battery door, add 3 NEW name brand AAA batteries, and replace the battery door. Make sure it is snapped fully closed or, if desired, use the provided screw under the battery door to secure the battery door to the housing.

On/Off - Switch from OFF to either HIGH or LOW setting to set the audio level to a comfortable listening level.

The HIGH setting is best for most uses. The LOW setting for lullabies or other quiet environments.

Play Mode - The current play mode is announced when it is first turned on. To change the Play Mode, Press and Hold the **Large Play Button** down for 3-5 seconds until you hear the new mode announced. Repeat this process until you get to the mode you want to use. The modes are:

- All Tracks Mode
- Single Track Mode
- All Tracks Mode – Random Play
- Single Track Mode – Random Play

All Tracks modes play all the tracks with a single press of the play button. Single Track modes play a single track each time the play button is pressed. The first two modes play in the order they were added to the sound module. The Random Play modes will randomly select the next track to play.

Controlling Play - Use the **Large Play Button** to control play functions when a track is playing:

- Press 1 Time – Play, Pause, or Resume Play
- Press 2 Times – Next Track
- Press 3 Times – Previous Track
- Press 4 Times – Return to 1st Track

Sleep Mode - The sound module will automatically go into Sleep Mode after 2 minutes of no audio playing (and no other buttons are pressed).

Press the large button once to “wake-up” the sound module and begin playing your audio again. It will take a second to wake-up and start playing audio.

The Sleep Mode feature is designed to extend battery life when not in use.

Pre-Loaded Music

The Friendly Songs Sound Module comes pre-loaded with a Happy Birthday song for you to enjoy with your child.

FREE BONUS - Don't forget to use your included gift card for one FREE album of Friendly Songs Personalized Music for your Child! Friendly Songs has lullabies, fun playful albums, Christian songs and Birthday songs where your child's name is sung throughout the songs. Download the songs onto the Friendly Songs Sound Module for your child to enjoy!



Audio File Modifications if Needed

We recommend using the free online tool called Cloud Convert[®] to convert your audio file from your current format into a compatible MP3 format.

[CloudConvert.com/audio-converter](https://cloudconvert.com/audio-converter)

Another option is Audacity[®], also free, but requires you to download and install it on your computer.

AudacityTeam.org

Audio File Modifications (continued)

Here's a summary of the things to consider doing to make the audio files "perfect" for your project.

MP3 Format: Files must be in the MP3 audio format to play correctly. If the file is not in an MP3 format, the sound module **WILL NOT** play the file.

Best Settings: MP3 Codec, 128 kbps Bit Rate

Volume: The Friendly Songs Sound Module is designed to expect the normal volume settings of a Professionally Produced Audio File, like you'd get from services like Apple Music[®], Amazon Music[®], etc.

You can use either tool to adjust the volume to be louder or quieter if the volume of one file is different than another file.

Dead Space: If your audio has too much dead space (no sound) or unwanted audio at the beginning or end of the audio file you can use either tool to easily trim the ends of the audio file.

If you need assistance, please contact us and we'll be glad to help you do any of the above tasks.

Adding or Removing Audio Files

It's easy to add, remove or change the music files on the sound module. All audio files must be in the MP3 audio format to play correctly (see Page 8).

Watch the how-to videos on our website to show you how.

Step 1 - Connect the included USB Data Cable to your computer & the Friendly Songs Sound Module.

Step 2 - You will see the drive show up as “**FSSM**” in your computer, similar to a flash drive.

Step 3 - At this point you can now add to, or remove files from, the sound module.

The best way is to open two windows and put them side by side; one with the files you have on your computer, and one with the contents of the FSSM drive (the sound module).

Now, Drag and Drop the MP3 audio files from your computer to the FSSM drive. This will make a copy of the files onto the Sound Module which can then be played from memory.

Step 4 - “Eject” or “Remove” the FSSM drive from your computer before disconnecting the USB data cable from the computer or sound module.

ALERT - *Please keep a back-up copy of your audio files on your computer in case of loss or damage to the sound module.*

Important Notes to Get the Most out of Using your Sound Module

- The audio files will play in the order they were added to the sound module unless you select either of the Random Play modes.
- If the play order is important to you, copy one file over at a time to the sound module, in the order you want them to play, until all of the audio files have been added.
- To remove a file, delete it from the sound modules internal memory, and it will no longer play.
- Files must be in an MP3 format to play. If the file is not in a MP3 format, use the information on page 8 to convert the audio file to the MP3 format.
- We recommend using a bit rate of 128 kbps quality setting (this is the same setting services like Apple Music® or Amazon Music® use).
- At a 128 kbps bit rate setting, the sound module should hold about 2 hours of music (depending on file sizes as well as other factors).

Important Notes (continued)

- A higher kbps setting can be used but will not be noticeable in the audio output of the sound module. However, the higher the kbps setting, the larger the file size will be which will result in not being able to put as much audio on the sound module.
- You can fit significantly more music onto the sound module by decreasing the quality setting of the music. However, we do not recommend using a bit rate any lower than 32 kbps because of the poor sound quality of the music files. To change the bit rate of your audio files, see pages 7 & 8.
- The total amount of files added to the sound module must be less than 120 Mb as this is the limit of the memory in the sound module.
- The audio files volume level should be at a “normal production level” similar to a professionally produced song. If the sound volume is too low, use the information on page 9 to increase the audio files volume.

Important Notes (continued)

- Some music files have a few seconds of dead space or silence at the beginning or end of the file. Because of this, when you press the PLAY button, you may hear any sound immediately. This is also true when a song has a very quiet beginning. The audio files should not have more than a half second of dead space (no sound) at the beginning or end of the audio file. You can use the information on page 9 to trim your audio file and remove any dead space.
- Always remember to first “Eject” the FSSM drive from your computer before you disconnect the USB connection. This will help prevent possible file corruption errors.
- Use only NEW name brand batteries in your Friendly Songs Sound Module. Using weak batteries can cause the audio to not play correctly. The sound module will notify you of weak batteries as well so please change the batteries if you hear the notification.

Important Notes (continued)

- If new batteries have been installed but the sound module doesn't play, please check the following: Correct Orientation of the batteries or the Off/Low/High Switch is part way between settings. Either can cause the unit not to play.
- The battery door is fairly tight so it will not come loose easily. Use your fingernail to pop it open. Be sure the battery door is full snapped closed when you replace the batteries.
- We provide a small screw under the battery door which can be used to further secure the battery door if you wish to do so. Just remove the screw from the housing, snap the battery door closed, then re-insert the screw into the hole.
- The Friendly Songs sound module can be used without batteries by connecting a USB power source to it. This will provide power instead of the batteries and may be useful when using it in some projects. However, when using the sound module inside of a stuffed animal we do recommend using batteries and not USB supplied power.

Also Available from Friendly Songs!

Let us help you by Pre-Loading the Music or Audio Files for you. The Sound Module is the same but it will come to you all ready to use. Just fill out the order form at:

FriendlySongsSoundModule.com

Or how about we Pre-Load the Music and put the Sound Module into one of our 40+ Stuffed Animal Styles? Go to:

FriendlySongsStuffedAnimal.com

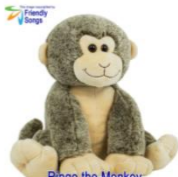
and select your favorite stuffed animal. You can even add a Heart, Birth Certificate, and Gift Wrapping if you wish.



Ellie the Elephant



Banjo the Bear



Ringo the Monkey



Birth Certificate



Honey the Bear



Heart for Stuffed Animal

Important Precautions

- Do not expose to temperatures above 110°F or temperatures below 25°F.
- Do not use in wet environments.
- Do not repair or attempt to dismantle the sound module housing. Doing so will void your warranty. If your unit isn't working contact us and request assistance.
- Do not impact with hard objects. Doing so can damage the housing, electronics or speaker.
- Do not disconnect the USB Data Cable from a computer or the module without first “ejecting” or “removing” the “FSSM” drive from the computer. Failure to do so could cause the memory to become corrupted and/or damage to the audio files on the sound module.
- Friendly Songs is not responsible for any loss of audio files. Maintain a back-up copy on your computer of the files added to this device for safe keeping.
- Choking Hazard Warning – Not to be used as a toy. Keep away from Small Children under age 3.
- Please follow all of the user guide directions.

Friendly Songs Sound Module Specifications

- IP Rating: IP30 – Not protected from H2O
- Data Port: USB-C
- Battery: 3 x AAA Batteries (not included)
- Music Format: MP3 (32-128 kbps is ideal)
- Memory: 120 Mb – FAT format
- Operation Environment: 25°F to 110°F
- Operation Time: ~2 months before replacement of batteries under normal use
- Weight: 1.9 oz
- Components are made in China and the USA.
- Assembly and Distribution is in the USA.
- Warranty – 90 days from the date of confirmed purchase from an authorized Friendly Songs retailer. Friendly Songs may repair or replace at its option. See page 4 for extended warranty information. Friendly Songs is not responsible for damage due to misuse.
- Friendly Songs is not responsible for lost files (keep a backup of them on your computer at all times).

**Wow, so you actually read
through to the last pages of this
User Guide?**

Congrats and we hope you enjoy using your Friendly Songs Sound Module. We know the wonderful memories you create with it will be incredible and cherished for years to come.

Please don't forget to:
Provide Feedback &
Register Your Warranty
(see pages 3 & 4)

Share Your Experience with Friendly Songs on Your Social Media Accounts

Share Your Experience on Social Media and we'll send you a free Digital Personalized Birthday Song for your Child's Name that you can use for years and years to celebrate their Birthday (a \$10 value).

To do so, go to PersonalizedFriendlySongs.com and click on the social media icons in the footer to find your favorite social media page.

Then create a Public Post. Be sure that it's marked as Public or we won't be able to verify it.

After you've posted, send us an email with a link to your post to let us know so we can get you your free Personalized Birthday Song for your child's name. Please also include your child's name and the pronunciation of their name.

Posting a picture or a video with your comments will also enter you into our monthly VIP free give-a-ways.

**Thank you for purchasing from
Friendly Songs products.**

**We are a small, family run, company
located in South Carolina and
we love to hear from our customers.**

Please reach out if you need any assistance.

803-485-1544

or

Support@FriendlySongs.com

or

www.PersonalizedFriendlySongs.com